

Explanation of icons

JR Ticket Office (Midori-no-madoguchi)	Ticket machines for 5489 service	Ticket vending machine	Fare adjustment office	Nippon Travel Agency	Toilets	Wheelchair-accessible Toilets	Coin lockers	Buses	Taxis	Seven-Eleven Heart-in	
Elevator	Automated external defibrillator (AED)	Information	Baggage Room	Lost & Found	Track number	Ticket gate	Shinkansen/conventional lines transfer ticket gate	Name of Ticket gate	Escalator	Free public wireless LAN	Smoking room

Passengers may go from the Shinkansen concourse to the platform for track number 20 via elevator.



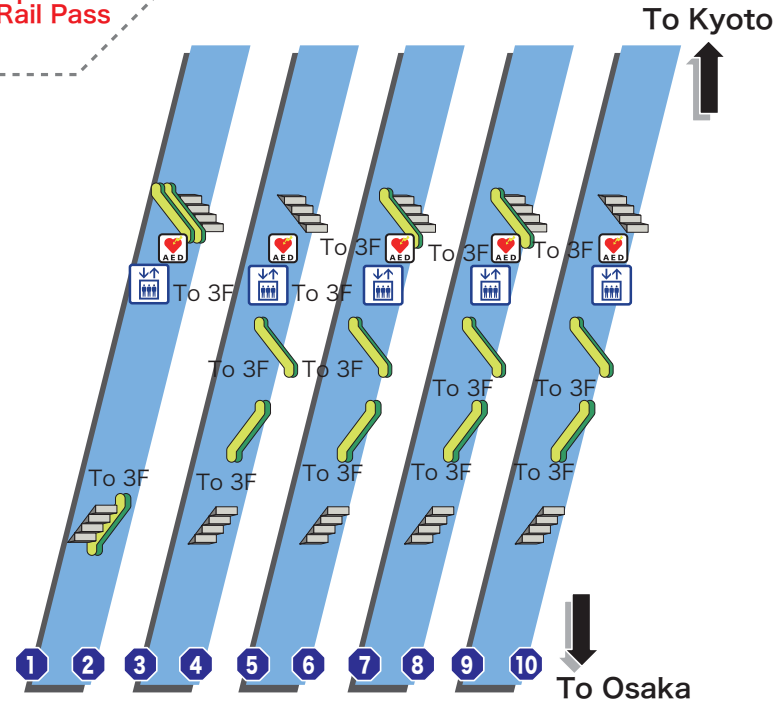
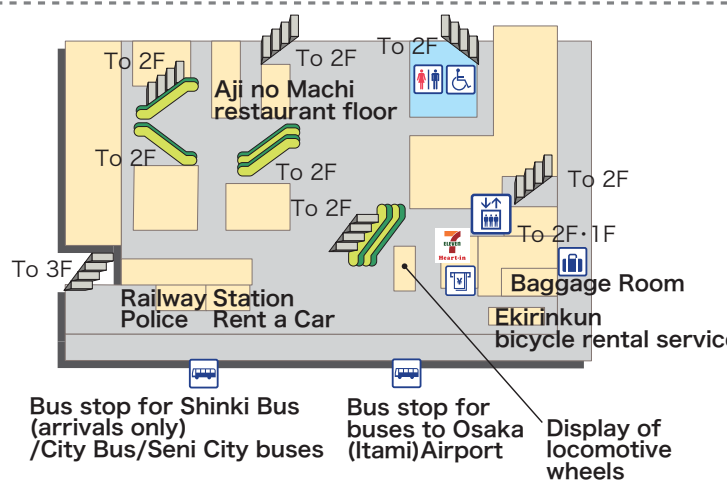
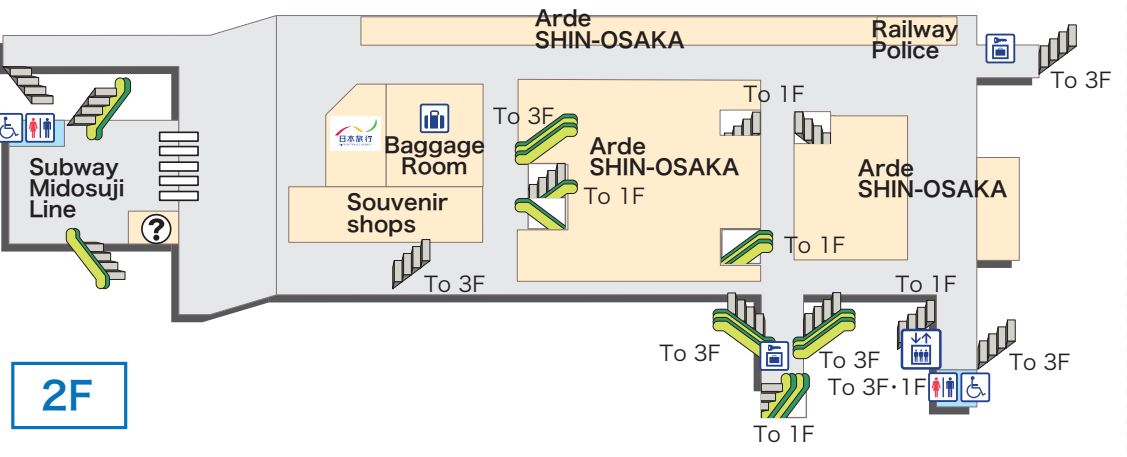
3F

Travel Service Center SHIN-OSAKA



2F

1F



Conventional line platforms

Explanation of icons

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